

*How does the  
Thunderbird System  
Operate?*

Thunderbird Transit is a demand – responsive system. This means that passengers call in advance and schedule their trips with us. At the scheduled time we will pick them up at their location (home, school, business, etc.) and take them where they need to go. In order for our system to work, we need you to call at least 24 hours in advance. This allows us to schedule our trips efficiently so we can serve as many people as possible.

*Reservations and  
Information*

Big Lake	884-5757
Brady	597-2946
Bronte	947-8729
Eden	869-2471
Eldorado	853-2574
Junction	446-3621
Menard	396-4642
Mertzon	947-8729
Ozona	392-2021
Robert Lee	947-8729
Sterling City	378-4102
	947-8729
Tom Green	947-8729
Sonora	387-2509
Information:	1-877-947-8729



*Providing Public  
Transportation for the Concho  
Valley Since 1986*



*What is the  
Schedule?*

Thunderbird's hours of operation are from 6:30am to 7:00pm Monday thru Friday and as needed on Saturdays and holidays. We also make the following trips on a scheduled basis

**Big Lake to San Angelo**

2<sup>nd</sup> Tuesday of month

**Brady to San Angelo**

3<sup>rd</sup> Thursday of month

**Brady to Brownwood**

2<sup>nd</sup> Thursday of month

**Bronte to San Angelo**

Every Tuesday and as needed

**Eden to San Angelo**

Every Tuesday

**Eden to Brady**

Every Wednesday

**Eldorado to San Angelo**

1<sup>st</sup> and 3<sup>rd</sup> Wednesday of month

**Junction to Kerrville**

Last Wednesday of month

**Menard to Brady**

1<sup>st</sup> Wednesday of month

**Menard to San Angelo**

3<sup>rd</sup> Wednesday of month

**Ozona to San Angelo**

1<sup>st</sup> and 3<sup>rd</sup> Wednesday

**Robert Lee to San Angelo**

Every Tuesday and as needed

**Sonora to San Angelo**

3<sup>rd</sup> Wednesday of month

**Sterling City to San Angelo**

Every Monday

## ***Questions About Thunderbird Transit***

***Q: "Can I call Thunderbird for a quick trip to the drug store? I mean without making a reservation in advance?"***

**A:** We apologize but due to the large area and the high demand for service, we require reservations to be made by 3 P.M. the day prior to your trip. If you have an appointment, such as medical or dental, our goal is to pick you up 20 to 30 minutes before your appointment. Please remember that our drivers are on a fixed schedule and schedule changes affect our other passengers. Reserving your ride a day in advance allows us to plan our routes so we can serve the maximum number of people throughout the region.

***Q: Do you have a reduced rate for disabled, low income or senior citizen passengers?***

**A:** We do not offer reduced fares to the general public. Our fare structure is as low as possible to accommodate all passengers. As a Public Transportation provider we are required to match our operating expenses with an equal amount of income. Fares and contributions are an important part of that income. Senior Citizens ride on a donations only basis through an agreement with our local Area Agency on Aging. If you are in need of

transportation services but cannot afford the fares, please contact our office and we will put you in touch with agencies that provide assistance to help you obtain transportation service. If you are a Medicaid client residing in the Concho Valley Region, Thunderbird Transit will provide transportation for your medical needs at no cost to you. Just call 1-877-633-8747 at least 48 hours in advance and speak with an Intake Specialist or call us for more information.

***Q: What is your fee for Transportation***

**A:** Our Rates are as follows:

**\$0.75 for in town one way\*\***

**\$1.50 for in county one way\*\***

**\$2.50 for out of county one way\*\***

**\*\* Tom Green is \$2.50**

## ***Other Questions?***

**PLEASE DIRECT QUESTIONS AND  
COMMENTS TO:**

**Robert Stephens, Director of Transportation  
915-944-9666**

## ***What Does Thunderbird Offer?***

### **CONVENIENCE**

We will pick you up at your doorstep and drop you off at the location of your choice. If you need to make multiple stops on your journey or while in town, we will accommodate you with timely and courteous service.

### **ACCESSIBILITY**

Thunderbird Transit is fully compliant with current ADA requirements, including vehicles equipped with wheelchair lifts and other accessible equipment. Should you need assistance in getting on or off the vehicle, our drivers are fully trained to assist you to ensure your safety and comfort.

### **RELIABILITY AND QUALITY**

Offering transit services since 1986, we strive for excellence and are committed to improving the quality of life for all Concho Valley residents through offering the highest quality transit services from the most capable and caring professionals.

### **WHY WAIT?**

***Ride with Us! We Can Help!***